

<i>Features</i>	<i>Included</i>
Accounting Software	
Case management	
Claims administration	X
Client administration	X
Fraud Controlling	
Marketing / CRM	
Policy administration	
Policy tracking	
Portfolio Analyses	
Premium Calculation	
Re-Insurance Software	
Risk Assessment	X
Other	

<i>Location(s)</i>	<i>Available</i>
East Asia and the Pacific	
Europe and Central Asia	
Latin America and the Caribbean	
Middle East and North Africa	X
North America	
South Asia	
Sub-Saharan Africa	X

<i>Language</i>	<i>Available</i>
Arabic	
English	X
French	
Hindi	
Portuguese	
Spanish	
Other	

<i>Institution size</i>	
Small (less than 5,000)	
Medium (5,000 – 25,000)	
Medium-Large (25,000 – 50,000)	X
Large (More than 50,000)	X

<i>Applicable Delivery model(s)</i>	
Community-based/mutual model	
Full service model	
Partner agent model	X
Provider-driven model	

<i>Product Type(s)</i>	
Life insurance	X
Health insurance	X
Non-Life insurance	X

Minimum license costs:

Transaction or license based

Follow up or helpdesk available, post installation service:

TBD